



# Scottish Police Federation

5 Woodside Place Glasgow G3 7QF

## JCC Circular 32 of 2015

Ref: CS/LS

3 August 2015

Dear Colleague

### **HMICS Review of call handling – Information**

I refer to the above and write to advise you that HMICS has now launched an online public consultation on this subject.

This can be found at:

[https://response.questback.com/scottishgovernment/HMICScall\\_handling\\_questionnaire](https://response.questback.com/scottishgovernment/HMICScall_handling_questionnaire)

Please note this consultation is also eager to hear from police officers and representatives.

Yours sincerely

**Calum Steele**  
**General Secretary**